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# How NATO Remembers: Institutional Memory in Crisis Management Operations

**Heidi Hardt**, *Assistant Professor of Political Science, University of California, Irvine*

International organizations such as NATO have carried out hundreds of crisis management operations aimed at ending violence. Yet one strategic error in an operation can have deadly consequences. Scholars have widely examined organizational learning without examining the pre-condition for learning: institutional memory. Dr. Heidi Hardt will discuss findings from her book project that examines how international organizations acquire memory from their failures at a time of increased turnover. She draws on her interviews with 120 NATO officials.

Dr. Heidi Hardt is Assistant Professor of Political Science at University of California, Irvine. Her research focuses on how international organizations respond to crises. Her publications include the book 'Time to React: The Efficiency of International Organizations in Crisis Response', from Oxford University Press.

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**5:00 - 6:30 PM**  
**MAA 207**

THE EVENT IS FREE AND  
OPEN TO THE PUBLIC.

